

FAQ's ON TPI

Q1. What does criteria 2.1.1.1 of mandatory clause of guidelines specify?

Ans. The Agency should be accredited by QCI for certification of QMS of manufacturer, this implies that agency should conform to ISO 17021:2011.

Q2. What all categories of IB can be registered as TPI Agency for Defence?

Ans. The IB with type A category should be registered for TPI of Defence store.

Q3 . Who is the authority approving the TPI Agency for Defence?

Ans. DGQA is approving authority after due recommendation by ADGQA of Tech Dte.

Q4. Who gives registration certificate to TPI Agency?

Ans. Respective Tech Dte (in case of multiple discipline the Nodal Tech Dte) with signature of ADGQA issues the certificate of registration of TPI Agency after due approval of DGQA.

Q5. How are the documents to be scrutinized?

Ans. The document is to be preferably scrutinized by a BOO detailed by the Tech Dte and be monitored by respective ADGQA.

Q6. What is the time line for processing the application when received?

Ans. The document once received should be processed on priority till issue of registration certificate, if the firm qualifies for the same. The time line should be minimal and practically viable. Tech Dte should workout the time line based on the practical experience in first such case being processed, a log of activity and time also be mentioned by the Dte.

Q7. The application form from the TPI Agency should it cover the product list published in DGQA website?

Ans. The firm should respond to the EOI specifically with respect to the product list published in website. However, over and above this, they can specify the scope sector as specified in NABCB.

Q8. Is it necessary that the TPI Agency should be an Indian firm?

Ans. As per the Clause 2.7 of guidelines for TPI.

- a) The Agency should be stable and legal establishment in India.
- b) The assessors / staff deployed for inspection should be an Indian National only, (to be verified by the assessing team).

Q9. What is the type of agreement with inspectors and TPI?

Ans. As per the Clause 2.6 of guidelines in TPI the Agency should have adequate trained and qualified permanent employee for inspection in their pay role (to be verified by the assessing team).

Q10. How are the user rep detailed and in-cooperated?

Ans. PP&T Dte to approach MGO's Branch for user rep having core competence to be detailed for each Tech Dte. The detail of reps be obtained and member from user should be available at short notice.

Q11. What is the composite of the team for assessment?

Ans. The detailed composition of team is given in clause 6.2 of guidelines. However in case where multi disciplines are involved the members be taken from all AHSPs.

Q12. What will be the training to the TPI Agency and who will impart it?

Ans. Training is elaborated in clause 2.5.3 of guidelines and will be imparted to the TPI Agency by respective AHSP.

Q13. IS Certification of ISO 17020 & 17021 from any agency other than QCI acceptable?

Ans. Certification by QCI an autonomous body established by GOI through Dept of Industrial Policy and Production (DIPP). Ministry of Commerce & Industry is only to be honored.